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Bank of Tennessee announces the opening of a permanent location at 1982 Providence Parkway, Suite 103

(Mount Juliet, TN) - Bank of Tennessee, a \$1 billion dollar community bank headquartered in East Tennessee, has opened in their permanent location in the Providence Station area of Mount Juliet.

"We're very excited to be open and invite everyone to come by and take a look at this remarkable location," said Jason Loggins, Wilson County Market President and Commercial Banking Relationship Manager. "This is an ideal location for our customers and it shows Bank of Tennessee's continued commitment to providing outstanding banking service and convenience to Middle Tennessee."

The open lobby area will contain work stations for Customer Experience Officers at Bank of Tennessee. These highly trained employees will be able to handle almost any kind of financial transaction or request that a customer may need.

"The traditional bank layout of a line of employees hidden behind a teller wall will be replaced with a more open, friendly environment," said Roy Harmon, CEO and Chairman of the Board for Bank of Tennessee. Harmon continued, "The banking industry has changed so much over the past decade with the advancements of technology and other services. While Bank of Tennessee has been a pretty early adopter of these improvements, we are still focused on delivering face-to-face experiences our customers look for. Our location in Green Hills was the first to provide this type of interaction between our staff and customers. The feedback has been great and we are excited to bring it to the Mount Juliet location."

The Mount Juliet branch is also the first Bank of Tennessee location to offer DRIVE THRU *plus*. DRIVE THRU *plus* offers customers extended personal service hours and more convenience. Customers will drive up to the Interactive Teller Machine (ITM) which looks like a traditional ATM. They will have the option to use the machine as a traditional ATM or they can interact with one of our bank tellers

through two way video. Personal service hours with DRIVE THRU *plus* are Monday through Saturday from 6am to 6pm CST. Traditional ATM service is available 24/7.

Lobby hours are Monday through Friday from 8am to 4pm. Bank of Tennessee will host a grand opening celebration on March 30 from 5pm to 7 pm and will promote special offers from now through April. For details, please visit the branch or call 866.378.9500.

About Bank of Tennessee

Bank of Tennessee opened in 1974 in Kingsport, TN and now has 20 locations in Middle and East Tennessee. For more information, visit www.bankoftennessee.com. Member FDIC.

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